

A photograph of a warehouse worker operating a forklift to move a large roll of solid board material. The worker is wearing a light blue shirt and blue pants. The forklift is silver and orange. The roll of material is wrapped in clear plastic and sits on a wooden pallet. The background shows other rolls of material and the warehouse structure.

CASE

## Solidus Solutions

150 years of making solid board for 60 countries around the world.

 Live-link your assets and facilities.

**ULTIMO**

# INTRO

SOLIDUS SOLUTIONS IS THE EXPERT IN THE FIELD OF SOLID BOARD. THEY PRODUCE THE RAW MATERIAL AND A WIDE ARRAY OF PACKAGING MATERIALS AND OTHER PRODUCTS. PACKAGING WITH SUCH A STRONG TYPE OF BOARD IS OFTEN USED FOR PERISHABLES LIKE FISH, MEAT AND VEGETABLES.

SOLIDUS OFFERS IT ALL AND ALSO GUARANTEES A SUSTAINABLE PRODUCTION PROCESS. THEY NOW HAVE FACTORIES AND CONVERTER LOCATIONS IN MULTIPLE EUROPEAN COUNTRIES.





## OUR SOLUTIONS

For many years now Solidus has been using Ultimo successfully, and it is now impossible to imagine life without it. It has even become a matter of course according to Meinhard van der Laan, QESH Facilitator at Solidus Solutions. Ultimo is the common thread in Solidus and used for optimum efficiency. First of all the software is crucial for safety at Solidus.

### Safety

Creating a safe working environment for all employees, completely according to law and regulations. This has always been a priority for Solidus. And so all incidents must be reported, analysed and then learned from. "Maintenance and safety go hand in hand; maintenance activities pose a certain safety risk. You want to integrate these so it is centrally available to everyone." he explains. That is why they collaborated with the Ultimo consultant to realise custom software so Solidus can integrate the Maintenance and Safety processes. Some time later Ultimo, together with a customer panel, developed a comprehensive EHS suite. This allowed Solidus to start using the standard functionality for EHS incident management.

### EHS Incident Management

"Everyone at Solidus can report an EHS incident." Van der Laan explains. "In reality, it turns out that mainly employees in production and the technical service are active reporters because they are directly confronted with unsafe situations or accidents on the shop floor." Every report is categorised, which is used to determine the report's priority. Does it concern an accident with absence? If so, this is immediately registered in Ultimo. A checklist with follow-up steps is then linked to the registration so no essential steps are forgotten. This ensures the best possible way of processing. Every morning, a printout is generated in Ultimo and all incidents from the previous day are discussed. These incidents are assessed again in the weekly meeting in order to carefully monitor the progress. Important questions like 'why did it go wrong?' and 'what can we do to prevent this?' are answered in that meeting. Everyone is eventually informed of the incidents. So they work together toward an even safer working environment in the future. Van der Laan: "We also organise workplace meetings. In these, we discuss EHS-related points of attention that apply to the workplace and are described in our procedures. The use of Ultimo is definitely addressed so we can keep stimulating reporting in Ultimo." "Information does not need to be entered multiple times in different systems. This really stimulates collaboration between production and the technical service."





“Data need only be entered in one system rather than multiple times. This greatly improves collaboration between production and the technical service.”



#### Efficiency by integration

In addition to the safety issue, Ultimo also offers broad support in terms of maintenance. The entirety of the technical service's work order management is processed in the software. "Because the maintenance processes are also recorded in Ultimo, we can benefit from the integration between maintenance and EHS. This is very efficient because information does not need to be entered multiple times in different systems. The information of the original work order is copied one-on-one. Which saves a great deal of time and really stimulates collaboration between production and the technical service."

#### Ultimo offers more

Obviously, the integration of maintenance and safety is a major advantage. But Solidus uses Ultimo for much more than that. The software is used to manage all periodical maintenance plans and the job planner as well. This means the production process can be perfectly geared to the preventive maintenance activities. The work orders are geared to the availability of personnel better than ever. And on top of that, all warehouses, supplies, depreciations and invoicing is nicely registered in the same system.

#### IT Service Management

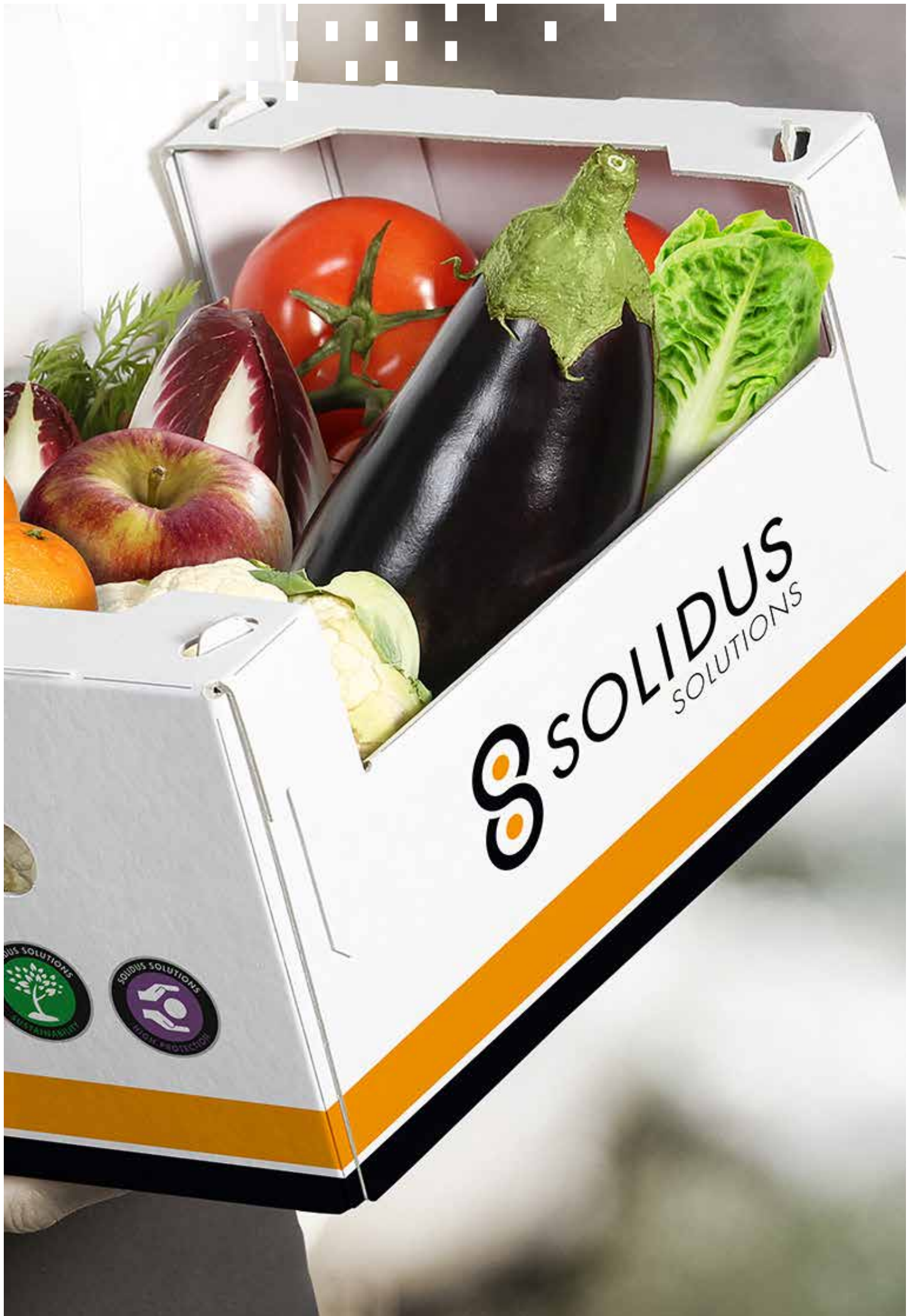
Ultimo even supports the IT department in daily operations. IT reports and requests can be submitted by means of Ultimo Self-Service. And the software is used again to process the reports. Optimum efficiency. If necessary, a report is converted into a change. According to Van der Laan it is very easy to monitor the progress of reports in Ultimo.

#### Plans for the future

Despite the broad application of Ultimo at Solidus Solutions, they still have plenty of requirements. One of their most essential requirements is multi-currency. Being an international organisation, they incur costs in different currencies. Together with Ultimo, Solidus is looking for a fitting solution. Two other requirements are working on-the-go with the software and multilingual use. "We are continuing to develop the application further in collaboration with Ultimo. This is also the software's great advantage; everything can be registered in one system and the software is very affordable in comparison with other solutions."



**Freddy Vos**  
VP International Sales  
+31 341 42 37 37



**SOLIDUS**  
SOLUTIONS





# LIVE-LINK YOUR ASSETS AND FACILITIES.

The world is in a whirl, and it revolves around all your objects and equipment at the speed of light. If you are responsible for maintenance, facility or IT you will want your assets to keep you informed at all times to see if they can keep up with it all. If you are responsible for more than maintenance, facility or IT, you want that as well. It may well be that your assets require your general or financial attention. Ultimo will be sure to pass on the crucial signals about your assets so you can see them and act. Are you listening?

[sales@ultimo.com](mailto:sales@ultimo.com) | [ultimo.com](http://ultimo.com)

**ULTIMO**

## BELGIUM

**Ultimo Software Solutions bvba**  
Schaliënhoevedreef 20A  
2800 Mechelen  
T +32 15 44 41 44

## GERMANY

**Ultimo Software Solutions GmbH**  
Lohbergstraße 20A  
46537 Dinslaken  
T +49 2064 82 84 754

Southern Regions  
Marcel-Breuer-Straße 15  
80807 München  
T +49 2064 82 84 754

## THE NETHERLANDS

**Ultimo Software Solutions bv**  
Waterweg 3  
8071 RR Nunspeet  
T +31 341 42 37 37

## UNITED KINGDOM

**Ultimo Software Solutions Ltd**  
49 Piccadilly  
Manchester M1 2AP  
T +44 161 826 93 49

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