

THE IMPLEMENTATION OF ULTIMO

As soon as we are ready for the implementation of our software, you will see that we roll it out in a structured manner. This way we control the process and the eventual result. Ultimo is committed and knowledgeable. We are, after all, a great crowd of process thinkers and software developers. We design and produce the software ourselves. Everything to improve the management of your assets and processes.



CONTROL BOTH PROCESS AND RESULTS.

Ultimo uses its own implementation methodology: U&I². This methodology is based on our implementation experience gained since 1988, as well as on the project management methodology PRINCE2®. This methodology is pragmatic and the approach of the project is in manageable phases: preliminary phase, project initiation phase, realisation phase and project completion. Optimum communication between members of the project group is very important. Both before, during and after implementation.

Ultimo implementation: structured and flexible

The combination of our flexible standard software and the diversity of our customers makes a flexible approach advisable. Our implementation methodology, just like our software, uses a 'best practice standard model', which is adapted to your specific customer situation with regard to building blocks and approach. We strive for an established (group of) consultant(s) for an implementation process. We have divided our consultants into different groups, according to the field and application possibilities of our software. They have extensive general knowledge but also lots of specific knowledge which they share with you.

The U&I² toolbox offers you a pragmatic approach. Together we will prepare and get started with a customised approach. We will continue to support you also after the implementation; our after-sales services are there for you! You can use the services of our Customer Success Team or the Customer Support department, you can complete courses and we can introduce you to one of our consultants.

The success factors of a good implementation

- Outline a clear framework.
- Assign an internal project leader.
- Make sufficient resources available, including people.
- Create support among all stakeholders.
- IT, which is indispensable, is involved.
- Communication is key: communicate with the entire organisation.
- Visualise work processes: a clear description of the operational processes that will be configured in the application is available.
- Knowledge is the basis: you, the project leader and the main user groups are informed about the possibilities in Ultimo before the implementation.
- Ownership: the Ultimo implementation is your project. Ultimo will be happy to support you!

Advantages of this approach

- Both smaller and larger implementations are performed in a professional manner.
- Your account manager and consultant are always involved in the project.
- The focus is on collaboration: we collaborate primarily with you and your employees. Of course, it is also possible to work together with others, for example consultants or consultancy firms.

Interested? Let us tell you more.

Benefit from all the know-how we have gathered during thousands of implementations since 1988. For more information send an e-mail to info@ultimo.com.



LIVE-LINK YOUR ASSETS AND FACILITIES.

The world is in a whirl, and it revolves around all your objects and equipment at the speed of light. If you are responsible for maintenance, facility or IT you will want your assets to keep you informed at all times to see if they can keep up with it all. If you are responsible for more than maintenance, facility or IT, you want that as well. It may well be that your assets require your general or financial attention. Ultimo will be sure to pass on the crucial signals about your assets so you can see them and act. Are you listening?

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