



FACTS AND FIGURES

SECTOR

Chemicals

NUMBER OF EMPLOYEES

60

LOCATIONS

Schoten (Belgium)

SOLUTIONS

Ultimo Maintenance Management

CHALLENGES

- Integrating maintenance and safety processes in one system.
- Minimising errors with an integrated way of working.

RESULTS

- Improved collaboration, communication and expectations.
- Increased efficiency.
- Operational excellence.

COLLABORATION FOR THE BEST RESULT.

THE POWER OF INTEGRATED MAINTENANCE AND SAFETY PROCESSES.

Integrating the maintenance and safety processes in one system is important for Artec for multiple reasons, Arne Laurijssen explains. He is the Environmental Health and Safety Manager at the joint venture of Total Belgium and Chevron. "System integration helps us realise operational excellence."

In the factory in Schoten (B), Artec produces coolants for engines. Artec mixes base fluids, different additives and demineralised water into the desired coolant. This is then sent to buyers all around the globe in a highly concentrated form, where it is then mixed into the end product. The factory in Schoten does make the end product for the European market. Artec mainly sells to the automotive industry.

"An integrated system is a great fit for a continuous improvement approach."

ARNE LAURIJSSSEN, ENVIRONMENT & SAFETY



“System integration helps us realise operational excellence, guarantee the continuity of our business and translate our company values into hard facts.”

High quality demands

Laurijssen: “Arteco is a small organisation that has to meet the highest industry standards. Our customers set high quality demands and there is no room for deviations. An integrated management system gives us the necessary guarantees. It helps us realise operational excellence, guarantee the continuity of our business and translate our company values into hard facts.”

Incident report

One integrated management system means that different disciplines can work on the same ‘file’ without hindering each other. More than that, it improves efficiency and effectivity and reduces the risk of errors. Every employee with a smartphone or tablet, for instance, can use the Ultimo GO app to report an incident from their workstation. The reports are automatically sent to the department Environment & Safety, which then analyses the report and defines measures that are then automatically included in a report. In the system the reports are linked to the piece of equipment in question. The history that is built up that way can then be used for analyses about the state of a piece of equipment, for example, and any required maintenance or replacement. “The great thing is: everyone works in the same environment without interfering with each other’s work.”

More advantages

Work permits are directly linked to the right job record in Ultimo. The work permit is validated in the system so the mechanic doesn’t have to walk back and forth between different departments. Safety information, E&M-related information and the historical data of a piece of equipment are combined in one record.

The system is set up to only allow employees to carry out tasks for which they are authorised. You can also find the training status of an employee in the system, so you can see if they are up to date with their courses or certification or if they are up for retraining.

All actions resulting from the different systems Arteco uses come together in the integrated Ultimo tool. “This makes it very easy to follow up actions and link their deadline directly to an employee. It also makes it easier to make performance reports.”

An integrated system is a great fit for a continuous improvement approach, according to Laurijssen. “Circumstances change constantly, so you have to stay on it. Fortunately, Ultimo works fast and the process of testing, changing and implementing runs smoothly.” He has a few tips for organisations that are still at the start of system integrations: “Start with a revision of your internal audit procedures. That is a good point to start. The lines between departments fade because you all work in the same system. So it is important to agree on and record the roles and responsibilities.”

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