

# Medical Asset Management Software



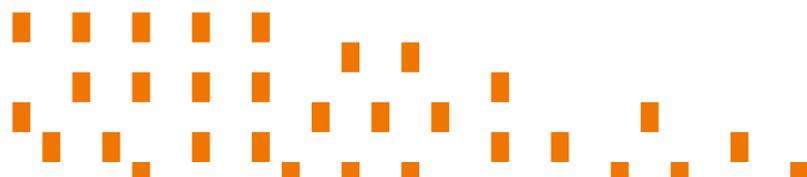
 Live-link your assets and facilities.

**ULTIMO**

# COMPLETE TRUST

SOME VERY BIG CHANGES ARE OCCURRING IN THE CARE INDUSTRY. ESPECIALLY TECHNICAL CHANGES. INCREASING THE DATA, INCREASING IOT. AND YET MORE RESPONSIBILITY FOR YOU AS IT OR MEDICAL ASSET MANAGER.

YOU MUST BE ABLE TO TRUST ALL THE EQUIPMENT COMPLETELY. SAFETY MANAGEMENT IN A HOSPITAL IS OF VITAL IMPORTANCE. IT IS NECESSARY THAT YOUR MEDICAL EQUIPMENT MEETS THE HIGHEST POSSIBLE QUALITY LEVELS. THE QUESTION IS HOW? AND HOW DO YOU MEET THE EXTENSIVE LEGISLATION? THE MEDICAL ASSET MANAGEMENT SOFTWARE OF ULTIMO SUPPORTS YOU IN ALL OF THIS. DESIGNED ESPECIALLY IN COLLABORATION WITH HOSPITALS.



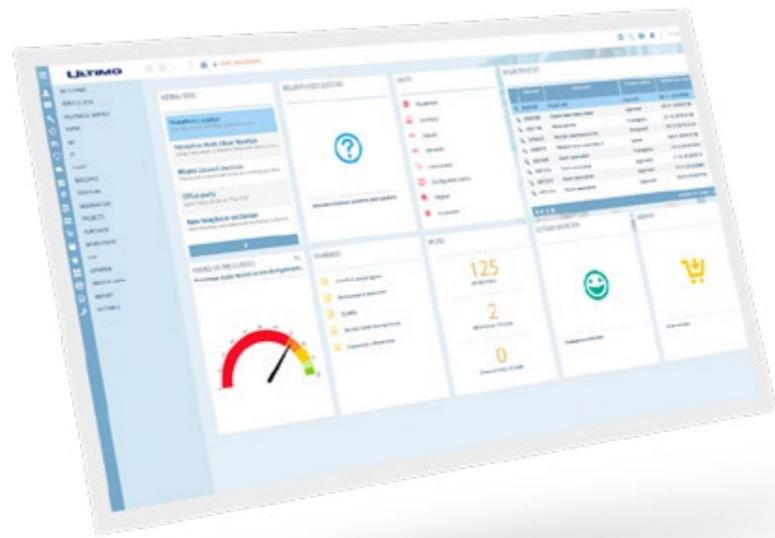
# SEE VITAL SIGNS. TAKE VITAL ACTION.

ULTIMO SPECIFICALLY CHOSE TO ADD MEDICAL ASSET MANAGEMENT TO THE LIST OF MAINTENANCE, IT SERVICE AND FACILITY MANAGEMENT. OUR EXPERIENCE OVER THE PAST COUPLE OF YEARS COMES DIRECTLY FROM HOSPITALS. AND IT NEED NOT SURPRISE YOU THAT THE BEATING HEART OF OUR SOFTWARE, WITH ALL ITS MODULES, IS FED BY SAFETY AND RISK MANAGEMENT.



Not only do hospitals take care of their patients but they also pay careful attention to a safe processing of an increasing amount of data that has become necessary. This includes equipment-related data, well known to all medical asset managers. With Ultimo Medical Asset Management software, you can implement periodical maintenance activities for your medical equipment and have the best possible risk management. And our software is an important aid in the healthcare industry to meet safety requirements.

Data will become even more interesting when you link it to other data. For example, when you link the data of your medical equipment to your IT infrastructure, which allows you to work on integral solutions with your organisation. The different modules of Ultimo offer excellent opportunities. Transcending the back office in collaboration. Pass on messages easily between various back offices. Compile configurations using different types of objects. Let us show you how to do this with Ultimo software. Live-link your assets and facilities.



## THE MEDICAL ASSET COCKPIT OVERVIEW AND SAFETY

**ULTIMO HAS BEEN ACTIVE IN THE HEALTHCARE INDUSTRY FOR DECADES, AND RIGHT FROM THE START IT WAS FOCUSED ON THE ROLE OF MEDICAL EQUIPMENT. FROM IMPLEMENTATION TO SUPPORT. FROM PERIODICAL MAINTENANCE TO RELEASE.**

Dozens of representatives from quite a few hospitals as well as other specialists in healthcare, have given their input, helping us to develop the software as it is now: practice oriented.

The module continues to change, because it incorporates content requirements for the medical field as well as legislation. More and more information needs to be recorded. And because recording data for all of this information requires time, it is important for you, as medical asset manager, that this is as efficient

as possible. Especially when you consider that the equipment you are responsible for is no longer a set of individual instruments, but a compilation of instruments connected by its software.

### Current status

An excellent example taken from everyday life is how the availability of equipment is guaranteed. When is equipment available and/or suitable for use? Medical Asset Management software uses progress statuses. The workflow includes moments of 'release' and 'acceptance by the caregiver', on the spot when using the Ultimo GO app. It is possible to indicate for equipment whether it has been released or rejected, and – if it has been released – until when. A release under concession can also be registered. This is the case when certain functions of the equipment may not be used. A sticker, printed from Ultimo, gives current information about the equipment: name, status, maintenance, periodical activity, etc.

### Add-on authorisation matrix

Efficiency will be improved, and security added when the right authorisations are assigned to your employees. The authorisation matrix – developed specifically for this purpose – guarantees and monitors the employee authorisations. Authorisations can be added to things like instrument types or job types; this allows you to validate if someone has been authorised for the work. An authorisation is often linked to a course; this is also recorded in the software. And, you can make sure that your employees take the right courses on time.

### Add-on product files

Embed and have insight in the complete life cycle of equipment. Wouldn't that be great? Ultimo enables this with its module Product files. The complete life cycle from purchase to decommissioning. Request, purchase, commissioning, usage and decommissioning. Everything together, each arrangement, each document, in one central location. And of course, with our customary attention to the process. The product file has a number of statuses that run in parallel to the phases that equipment goes through during its life cycle. You can link the checklists to the statuses in the process, to structure the work process with actions and allocations to your colleagues. This module has been integrated with other Ultimo functionalities with regard to contract management and stock management and purchase. As you would expect.

### Medical Asset Management software in brief

- Implement safety and risk management.
- Easily record periodical activities per group of equipment.
- Excellent for IoT usage.
- Track & trace integration possible.
- Interfaces with other systems like ERP, HR and test equipment.
- Integral solution to work back office transcending with configurations for IT and MT.
- Monitor and implement employee authorisations with the authorisation matrix.
- Insight into the life cycle of equipment with the Product File module.
- Standardised way of meeting legislation.
- Developed together with hospitals, both academic and other, and meets your requirements.

“Demonstrable quality and transparency are the ambition of our care organisation. To realise this ambition Ultimo as information system has become indispensable.”

Léon Noorduin, Team leader  
Medical Technology, Nij  
Smellinghe Hospital

#### Risk classification

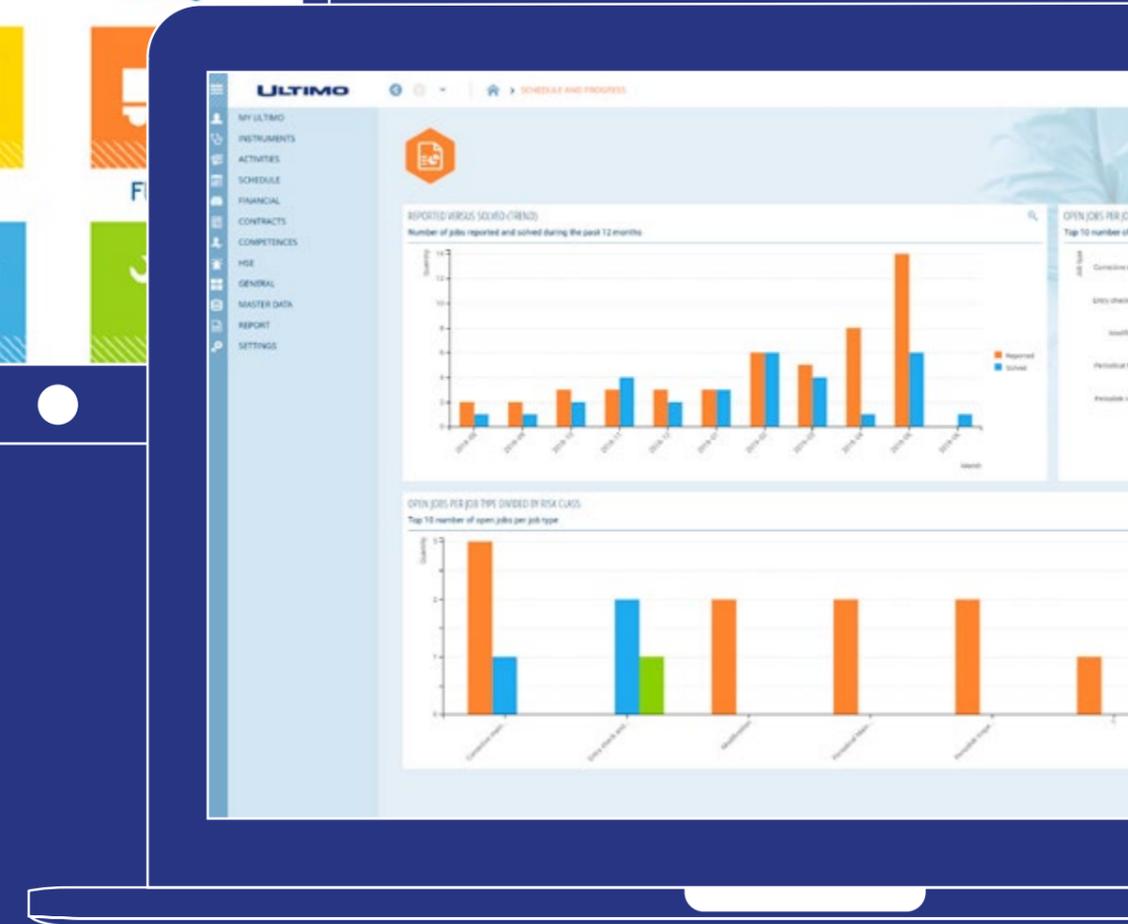
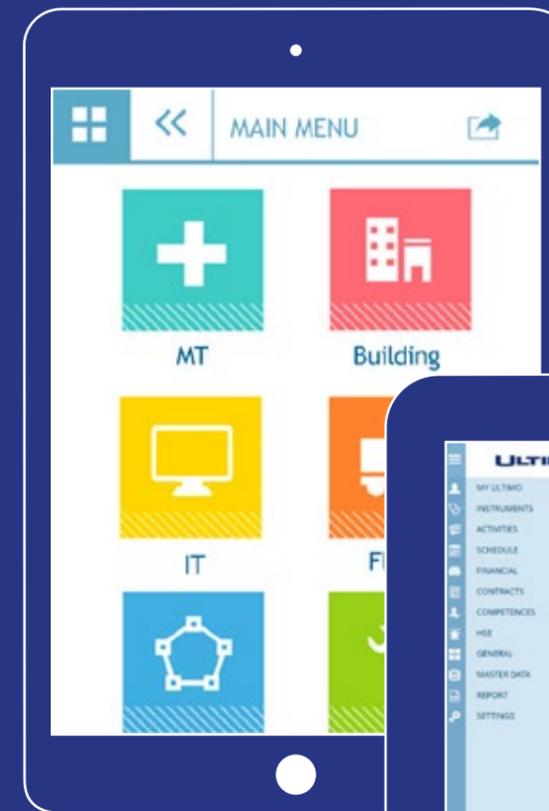
Ultimo makes it even easier. Especially in the light of the ever-increasing quantity of data to be processed. Are you monitoring ten different instruments? Or two groups of equipment with a comparable risk score? This can be done very efficiently. Ultimo Medical Asset Management offers the clever option to determine the risk score of equipment. In the end the brand, type and usage (environmental factors) determine the risk class of a group of equipment. And this is very convenient, because the level on which this is done is called the maintenance classification. A group of equipment that is part of a maintenance classification has a few common denominators: they are of the same brand, type and they are used in comparable situations. If you calculate the risk score, the equipment can be classified in standardised risk classes. And your safety and risk management will be fit for the premier league.

#### Periodical maintenance

The greatest advantage for maintenance based on standardised risk classes will be that the administrative burden will be less. All activities that are the same will be prepared in one go; validation will be done individually. This is linked to the planning, execution and recording of periodical activities. The maintenance concept can be seen as periodical activities that apply to a group of equipment. Its interval and the content of the maintenance automatically applies to the whole group. All equipment that is part of the group do keep their own date for maintenance. And sure, occasionally you will have exceptions regarding some of the equipment. This requires that you deviate from the periodical activities set for the group. This can be done by recording individual periodic activities. Small, simple equipment and its periodical maintenance can be done in batches. We created the functionality bulk periodical maintenance for just this purpose. A limited administrative burden. While checking the obligation to register. As well as an automatic update of the maintenance history.

#### Business reporting

The phenomena that Ultimo Medical Asset Management is part of a well-thought out and integral solution will be understood by now. To be complete we want to add our default set of reports. We have included Management Dashboards, including KPIs. All its information yields a fast and orderly insight in the state of all equipment. You, as user, are also able to make reports. Quite easily in fact, with Ultimo Reporting. Last but not least the tool also includes an Instrument safety matrix.



**Intuitive & user-friendly**



**Adaptable to your company's needs**



**Modular design & scalable**



**Available as SaaS solution (Cloud)**



**Easy to link (IoT, ERP, HR, etc.)**



**Best practice because we collaborate with customers**

# ALSO USEFUL

Get to know our professional services. This is very helpful during the implementation of the software, and we also support you during regular use if you want us to. We not only developed our software but thoroughly thought about how we would implement it. Very pragmatic. We based our ideas of implementations on the project management method PRINCE2® and our own experiences since 1988, but we are always open to your ideas on the implementation. After all, you want a properly functioning product that meets your standards and requirements. Implementation is something we do together. It's a matter of U&I². But don't think our services end here. During the start-up phase, you meet the start-up coach and specially drawn up 'Start-up canvas'. A convenient tool to determine goals and discuss the method of operation. During and after implementation you have access to our Customer Portal, for example to check project related information. And after implementation you get to meet our Customer Success Team. They will help you become familiar with Ultimo.

You can also avail yourself of our extensive offer of courses, in-company, traditional in-class or with e-learning, and you can profit from the experiences other Ultimo users had and ask our consultants for advice. Just like you, we want you to get the most out of the software's advantages. And in case you have any questions or are in need of support after implementation, please contact our Customer Support department. We would be happy to draw up a maintenance contract on request to secure the agreements concerning the use of the help desk and the updates of the software.

## MOST USED MODULES

Basically, you use Ultimo Medical Asset Management for a careful and safe implementation of your medical technology. Below, you can find a selection of the most often used modules of Ultimo Medical Asset Management. The complete list of modules, what they can be used for and their specifics can be found on our website. Feel free to ask our advisors for the best combination of modules consisting of an extensive basic package, possibly with added optional modules. They will give you personalised advice.

### AUTHORISATION MANAGEMENT

Arrange your authorisations in an easy fashion and make sure only relevant information is shown.

### REPORTS & DASHBOARDS

Monitor progress and KPIs with various standard reports and dashboards.

### CONTRACT MANAGEMENT

Comprehensible contract management.

### SELF-SERVICE

Involve your (internal) customers in a user-friendly way in the facility process.

### COST REGISTRATION

Create insight into costs with clear reports.

### SERVICE LEVEL AGREEMENTS

Implement your SLAs and meet your commitments.

### DEPRECIATIONS

Anticipate the future and plan your replacement investments.

### SMART IMAGES

Add intelligence to your images of assets or rooms.

### ISSUE MANAGEMENT

Implement the process of issuing and collection of company assets.

### TIME ACCOUNTING

Create a clear overview of hours spent.

### KANBAN

Visualise your work processes with Kanban boards.

### MEDICAL TECHNOLOGY AUTHORISATION MATRIX

Register and monitor the authorisations of your employees.

### ULTIMO GO/GO+

Apps to work on the go.

### PERIODICAL MAINTENANCE AND PLANNING

Smart scheduling periodic activities/work.

### WORK ORDER MANAGEMENT

Create an efficient work order flow.

### PRODUCT FILES

Support choices of the purchase of objects/company means.

7 TIMES  
INSIGHT IN  
CONTROL



Ultimo gives you one central platform for seven domains: Medical Asset Management, IT Service Management, Facility Management, Maintenance Management, Fleet Management, Safety Management and Infra Asset Management. Do you also profit from the integrated usage?



# LIVE-LINK YOUR ASSETS AND FACILITIES.

The world is in a whirl, and it revolves around all your objects and equipment at the speed of light. If you are the one responsible for maintenance, facility or IT in your organisation, you want nothing more than your assets constantly letting you know whether they are still compatible with this world. And if you are responsible for more than that you want this as well. After all, your assets may require your attention in a more general, or even financial, way. Ultimo will be sure to pass on the crucial signals about your assets. So you can pick up on them and act decisively. Are you listening?

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